Keep Smiling

DeltaCare® USA

provided by Delta Dental of California



Dental benefits made easy!

When you enroll in a DeltaCare USA¹ plan, you'll choose a primary care dentist from our network of carefully screened, private practice dentists. You must visit your primary care dentist to receive benefits.2

- No restrictions on pre-existing conditions (except work in progress)
- Access to specialty care and out-of-area emergency care

A partner in oral health

Your DeltaCare USA plan encourages regular dental care with an extensive list of covered services to help you stay healthy.

 Low or no copayments for services like cleanings and exams

Budget-friendly costs

With your DeltaCare USA plan, there are no surprises. You'll know your copayments, and your out-of-pocket costs are clearly defined before treatment begins.

- No deductibles or maximums³ for covered services
- Pay only your copayment (if any) at the time of treatment

Convenient services

We make it easy for you — there are no claim forms to complete, and no plan ID card is required to receive treatment.

- Access plan information online
- Change your primary care dentist by phone or online

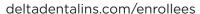
LEGAL NOTICES: Access federal and state legal notices related to your plan: deltadentalins.com/about/legal/index-enrollee.html











¹ DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA - Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products. Delta Dental is a registered trademark of Delta Dental Plans Association.

² Verify your selected DeltaCare USA primary care dentist before each appointment.

³ Plans with an Accidental Injury Rider have a \$1.600 annual maximum for accidental injury. Consult your Evidence/Certificate of Coverage.

Frequently Asked Questions

What you need to know about your DeltaCare USA plan

Getting started

1. How do I enroll in a DeltaCare USA plan?

Simply complete the enrollment process as directed by your benefits administrator. Be sure to select a primary care network dentist for yourself or your dependents, and indicate this dentist and the name of your group when you enroll.

2. How do I get started using my DeltaCare USA plan?

Once we process your enrollment, we'll mail you welcome materials that will include:

- The name, address and phone number of your selected primary care dentist. Simply call the dental facility to make an appointment. Important note: In order to receive benefits under your plan, you must visit your primary care network dentist for all services. If you require treatment from a specialist, your primary care dentist will coordinate a referral for you. You can change your primary care dentist by contacting us.
- Your Evidence/Certificate of Coverage (plan booklet). This useful document provides a thorough description of how to use your benefits, including covered services, copayments and any limitations and exclusions of your plan.
- An ID card. This card is for your records only you do not need to present it in order to receive treatment.

3. How long will it take to get an appointment with my primary care dentist?

Two to four weeks¹ is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time slot, you may need to wait longer. Most DeltaCare USA dentists are in private group practices, which generally offer greater appointment availability and extended office hours.

4. How much will my dental treatments cost? How do I pay?

With your DeltaCare USA plan, some services are covered at no cost, while others have a copayment (amount you pay) for certain services. To find out how much a treatment will cost, refer to the "Description of Benefits and Copayments" in this brochure for a list of covered services and copayments. It's a good idea to bring your Evidence/Certificate of Coverage to your appointment in case you need to discuss your copayment for a service with your dentist. If you have any questions about the charges for a service, please contact Customer Service. If you receive treatment that requires a copayment, simply pay the dental facility at the time of service.

Choosing a dentist

5. How do I select my primary care dentist? When you enroll, you must select a primary care dentist from the DeltaCare USA network. To search for a dentist, use the "Find a Dentist" tool at deltadentalins.com and select the DeltaCare USA network. If you do not select a dentist when you enroll, we will choose one for you.

6. Does everyone in my family have to choose the same primary care dentist?

No. Each family member can select his or her own primary care network dentist.²

7. Can I change my primary care dentist?

Yes. You can request to change your primary care dentist at any time. Simply visit our website and log on to your online account or contact Customer Service. Change requests received by the 21st of the month will become effective the first day of the following month.

¹ In TX, three weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. In TX, there is no limit on the number of miles or on the dollar amount per emergency.

² In MA, you cannot select more than three primary care dentist facilities per family.

- 8. My dentist says she is a Delta Dental dentist, but she isn't listed in the DeltaCare USA directory. Can I still visit her for services? No. Delta Dental has many networks, and participation may vary — not all Delta Dental dentists are DeltaCare USA dentists. You must visit your selected primary care network dentist to receive benefits under this plan.
- 9. What should I do if I need to see a specialist? If you require specialty dental care — such as oral surgery, endodontics, periodontics or pediatric dentistry — contact your primary care dentist to request a referral. Specialty dental services not performed by your selected primary care dentist must be authorized by us. You are responsible for any applicable copayments.

General plan information

10. If I'm traveling, is emergency treatment covered under my plan?

You and your eligible dependents have out-of-area coverage for dental emergencies when you are more than 35 miles from your primary care dentist. Your out-of-area emergency benefit (typically limited to \$100 per person) is for services to relieve pain until you can return to your primary care network dentist.3 Standard plan limitations, exclusions and copayments may apply.

11. Can I access my plan online?

Yes. Visit deltadentalins.com to create a free, secure online account. You can access your plan benefits and ID card, select (or change) your primary care dentist and more.

12. Does my plan cover pre-existing conditions? What about treatments that are in progress?

Treatment for pre-existing conditions (except work in progress⁴), including missing or extracted teeth, is covered under your plan. Treatment in progress includes services such as preparations for crowns or root canals, or impressions for dentures. If you started treatment before your plan's effective date. you and your prior dental carrier are responsible for any costs. Some DeltaCare USA plans may cover inprogress orthodontic treatment.

13. Does my plan cover teeth whitening?

Yes. External bleaching is a benefit under your DeltaCare USA plan. Review your plan booklet for more information and talk to your dentist about your options.

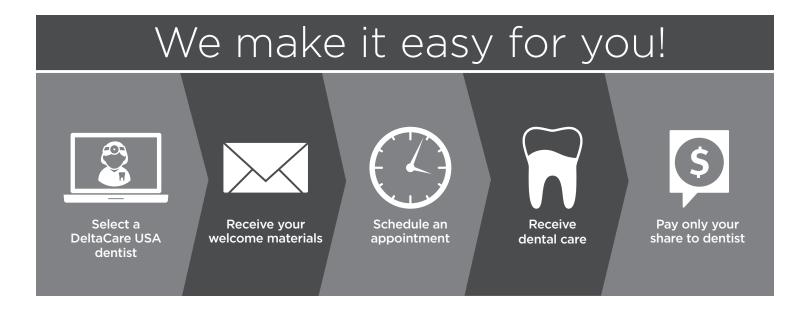
14. Does my plan cover tooth-colored fillings and crowns?

Yes. Porcelain and other tooth-colored materials are included in this plan.

15. What if I have additional questions about mv plan?

Please contact us for additional support. Our Customer Service representatives can answer benefits questions as well as help you change your primary care dentist or arrange for urgent care referrals. See the back page of this brochure for our contact information.

⁴ In TX, there is no exception for work in progress for covered DeltaCare USA benefits.



³ In TX, there is no limit on the number of miles or on the dollar amount per emergency.

SCHEDULE A

Description of Benefits and Copayments

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to *Schedule B* for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.**

Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Program and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2020 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

		ENROLLEE
CODE	DESCRIPTION	<u>PAYS</u>
D0100-	D0999 I. DIAGNOSTIC	
D0120	Periodic oral evaluation - established patient	No Cost
D0140	Limited oral evaluation - problem focused	
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver	No Cost
D0150	Comprehensive oral evaluation - new or established patient	No Cost
D0160	Detailed and extensive oral evaluation - problem focused, by report - limited to 2 per calendar	
	year; only covered in conjunction with Temporomandibular Joint (TMJ) evaluation	
D0170	Re-evaluation - limited, problem focused (established patient; not post-operative visit)	
D0180	Comprehensive periodontal evaluation - new or established patient	No Cost
D0210	Intraoral - complete series of radiographic images - <i>limited to 1 series every 36 months, or more</i>	No Cost
D0330	frequently if medically necessary	
D0220 D0230	Intraoral - periapical cach additional radiographic image	
	Intraoral - periapical each additional radiographic image	
	Extraoral - 2D projection radiographic image created using a stationary radiation source, and	NO COST
D0230	detector	No Cost
D0251	Extraoral posterior dental radiographic image	
D0270	Bitewing - single radiographic image	
D0270	Bitewings - two radiographic images	
D0273	Bitewings three radiographic images	
D0274	Bitewings - four radiographic images	
D0277	Vertical bitewings - 7 to 8 radiographic images	
	Panoramic radiographic image - limited to 1 every 36 months, or more frequently if medically	
	necessary	No Cost
D0350	2D oral/facial photographic image obtained intra-orally or extra-orally	No Cost
D0368		
	to 1 per calendar year; only covered in conjunction with Temporomandibular Joint (TMJ) evaluation	
D0414	Laboratory processing of microbial specimen to include culture and sensitivity studies, preparation	
DO 41E	and transmission of written report	
D0415 D0425	Collection of microorganisms for culture and sensitivity	
D0425	Adjunctive pre-diagnostic test that aids in detection of mucosal abnormalities including	NO COST
D0431	premalignant and malignant lesions, not to include cytology or biopsy procedures	No Cost
D0460	Pulp vitality tests	
	Diagnostic casts	
	Accession of tissue, gross examination, preparation and transmission of written report - available	110 0050
50172	only when performed in conjunction with a covered biopsy	No Cost
D0473	Accession of tissue, gross and microscopic examination, preparation and transmission of written	
	report - available only when performed in conjunction with a covered biopsy	No Cost
D0474		
	for presence of disease, preparation and transmission of written report - available only when	
	performed in conjunction with a covered biopsy	No Cost

D2391

	Resin-based composite - two surfaces, posterior		
	Resin-based composite - three surfaces, posterior		
	Resin-based composite - four or more surfaces, posterior		
D2510	Inlay - metallic - one surface		
	Inlay - metallic - two surfaces		
	Inlay - metallic - three or more surfaces		
	Onlay - metallic - two surfaces		
	Onlay - metallic - three surfaces		
	Onlay - metallic - four or more surfaces		
	Inlay - porcelain/ceramic - one surface		
	Inlay - porcelain/ceramic - two surfaces		
	Inlay - porcelain/ceramic - three or more surfaces		
	Onlay - porcelain/ceramic - two surfaces		
	Onlay - porcelain/ceramic - three surfaces		
	Onlay - porcelain/ceramic - four or more surfaces		
	Inlay - resin-based composite - one surface		
D2651	Inlay - resin-based composite - two surfaces		
D2652	Inlay - resin-based composite - three or more surfaces		
	Onlay - resin-based composite - two surfaces		
	Onlay - resin-based composite - three surfaces		
D2664	Onlay - resin-based composite - four or more surfaces		
D2710	Crown - resin-based composite (indirect)		
D2712	Crown - 3/4 resin-based composite (indirect)		
D2720	Crown - resin with high noble metal		
D2721	Crown - resin with predominantly base metal		
D2722	Crown - resin with noble metal		
D2740	Crown - porcelain/ceramic		
D2750	Crown - porcelain fused to high noble metal		
D2751	Crown - porcelain fused to predominantly base metal		
D2752	Crown - porcelain fused to noble metal		
D2753	Crown - porcelain fused to titanium and titanium alloys		
	Crown - 3/4 cast high noble metal		
D2781	Crown - 3/4 cast predominantly base metal		
	Crown - 3/4 cast noble metal		
	Crown - 3/4 porcelain/ceramic		
	Crown - full cast high noble metal		
D2791	Crown - full cast predominantly base metal		
D2792	Crown - full cast noble metal		
D2794	Crown - titanium and titanium alloys	INO	Cost
D2799	Provisional crown - further treatment or completion of diagnosis necessary prior to final impression	No	Cost
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration		
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core		
D2910	Re-cement or re-bond crown		
D2929	Prefabricated porcelain/ceramic crown - primary tooth - anterior		
D2929	Prefabricated stainless steel crown - primary tooth		
D2930 D2931	Prefabricated stainless steel crown - primary tooth		
D2931	Prefabricated resin crown - anterior primary tooth		
D2933	Prefabricated stainless steel crown with resin window - anterior primary tooth		
D2934	Prefabricated esthetic coated stainless steel crown - primary tooth		
D2934	Protective restoration		
D2940 D2950	Core buildup, including any pins when required		
D2950 D2951	Pin retention - per tooth, in addition to restoration		
D2951	Post and core in addition to crown, indirectly fabricated - <i>includes canal preparation</i>		
D2953	Each additional indirectly fabricated post - same tooth - <i>includes canal preparation</i>		
	Prefabricated post and core in addition to crown - base metal post; includes canal preparation		
	and the second s		

D4260 Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous

Immediate mandibular partial denture - cast metal framework with resin denture bases (including

D5224

	Abutment supported cast metal crown (noble metal)	
	Implant supported porcelain/ceramic crown	
	Implant supported crown - porcelain fused to high noble alloys	
D6067	Implant supported crown - high noble alloys	
	Abutment supported retainer for porcelain/ceramic FPD	
		No Cost
D6070	Abutment supported retainer for porcelain fused to metal FPD (predominantly base metal)	No Cost
D6071	Abutment supported retainer for porcelain fused to metal FPD (noble metal)	No Cost
D6072		No Cost
D6073		No Cost
D6074		
D6075	Implant supported retainer for ceramic FPD	
D6076	Implant supported retainer for FPD - porcelain fused to high noble alloys	
D6077	Implant supported retainer for metal FPD - high noble alloys	No Cost
D6081	Scaling and debridement in the presence of inflammation or mucositis of a single implant,	
	including cleaning of the implant surfaces, without flap entry and closure	
D6082		
D6083		
D6084	h	
D6085	Provisional implant crown	
D6086	Implant supported crown - predominantly base alloys (predominantly base metal)	No Cost
D6087	i i. i	No Cost
D6088	Implant supported crown - titanium and titanium alloys	No Cost
	Re-cement or re-bond implant/abutment supported crown	No Cost
D6093	Re-cement or re-bond implant/abutment supported fixed partial denture	No Cost
D6094	Abutment supported crown - titanium and titanium alloys	No Cost
D6097	Abutment supported crown - porcelain fused to titanium and titanium alloys	No Cost
D6098	Implant supported retainer - porcelain fused to predominantly base alloys (predominantly base	
	metal)	No Cost
D6099	Implant supported retainer for FPD - porcelain fused to noble alloys (noble metal)	No Cost
D6110	Implant/abutment supported removable denture for edentulous arch - maxillary	No Cost
D6111	Implant/abutment supported removable denture for edentulous arch - mandibular	No Cost
D6112	Implant/abutment supported removable denture for partially edentulous arch - maxillary	No Cost
D6113	Implant/abutment supported removable denture for partially edentulous arch - mandibular	No Cost
D6114	Implant/abutment supported fixed denture for edentulous arch - maxillary	No Cost
D6115	Implant/abutment supported fixed denture for edentulous arch - mandibular	No Cost
D6116	Implant/abutment supported fixed denture for partially edentulous arch - maxillary	No Cost
D6117	Implant/abutment supported fixed denture for partially edentulous arch - mandibular	No Cost
D6120	Implant supported retainer - porcelain fused to titanium and titanium alloys (predominantly base	
	metal)	No Cost
D6121	Implant supported retainer for metal FPD - predominantly base alloys (predominantly base metal)	No Cost
D6122	Implant supported retainer for metal FPD - noble alloys (noble metal)	No Cost
D6123	Implant supported retainer for metal FPD - titanium and titanium alloys	No Cost
D6194	Abutment supported retainer crown for FPD - titanium and titanium alloys	No Cost
D6195	Abutment supported retainer - porcelain fused to titanium and titanium alloys	No Cost
D6200-	-D6999 IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a f	ixed

D6200-D6999 IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a fixed partial denture [bridge])

- When a retainer crown and/or pontic exceeds six units in the same treatment plan, an Enrollee may be charged an additional \$125.00 per unit, beyond the 6th unit.
- Replacement of a crown, pontic, inlay, onlay or stress breaker requires the existing bridge to be 5+ years old.
- * Name brand, laboratory processed or in-office processed crowns/pontics produced through specialized technique or materials are material upgrades. The Contract Dentist may charge an additional fee not to exceed \$150.00 in addition to the listed Copayment. Refer to Limitations of Benefits #4 for additional information.

D6210	Pontic - cast high noble metal	No Cost
D6211	Pontic - cast predominantly base metal	No Cost
D6212	Pontic - cast noble metal	No Cost

D7000-D7999 X. ORAL AND MAXILLOFACIAL SURGERY

- Includes preoperative and postoperative evaluations and treatment under a local anesthetic.
- Extractions solely for orthodontic purposes are not covered.

D7111	Extraction, coronal remnants - primary tooth	No Cost
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)	No Cost

D7210	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including	
	elevation of mucoperiosteal flap if indicated	No Cost
D7220	Removal of impacted tooth - soft tissue	No Cost
D7230	Removal of impacted tooth - partially bony	No Cost
D7240	Removal of impacted tooth - completely bony	No Cost
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications	No Cost
D7250	Removal of residual tooth roots (cutting procedure)	No Cost
D7251	Coronectomy - intentional partial tooth removal	No Cost
D7260	Oroantral fistula closure	No Cost
D7261	Primary closure of sinus perforation	No Cost
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	No Cost
D7280	Exposure of an unerupted tooth	No Cost
D7283	Placement of device to facilitate eruption of impacted tooth	No Cost
D7285	Incisional biopsy of oral tissue-hard (bone, tooth)	No Cost
D7286	Incisional biopsy of oral tissue - soft - does not include pathology laboratory procedures	No Cost
D7287	Exfoliative cytological sample collection	No Cost
D7288	Brush biopsy - transepithelial sample collection	No Cost
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	No Cost
D7311	Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	No Cost
D7320	Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per	
	quadrant	No Cost
D7321	Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per	No Coot
D74F0	quadrant	
D7450	Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm	
D7451	Removal of benign odontogenic cyst or tumor - lesion diameter greater than 1.25 cm	
D7471	Removal of lateral exostosis (maxilla or mandible)	
D7472	Removal of torus palatinus	
D7473	Removal of torus mandibularis	
D7485	Reduction of osseous tuberosity	
D7510	Incision and drainage of abscess - intraoral soft tissue	NO COST
D7511	Incision and drainage of abscess - intraoral soft tissue - complicated (includes drainage of multiple fascial spaces)	No Cost
D7520	Incision and drainage of abscess - extraoral soft tissue	No Cost
D7520	Incision and drainage of abscess - extraoral soft tissue - complicated (includes drainage of multiple	NO COSE
D7321	fascial spaces)	No Cost
D7880	Occlusal orthotic device, by report - limited to 1 per 24 months; only covered in conjunction with	110 0030
2,000	Temporomandibular Joint (TMJ) treatment	No Cost
D7910	Suture of recent small wounds up to 5 cm	
D7922	Placement of intra-socket biological dressing to aid in hemostasis or clot stabilization, per site	No Cost
	Frenulectomy - also known as frenectomy or frenotomy - separate procedure not incidental to	
	another procedure	No Cost
D7963	Frenuloplasty	No Cost

D8000-D8999 XI. ORTHODONTICS

- The listed Copayment for orthodontic treatment covers up to 24 months of active treatment.
- The Retention Copayment includes adjustments and/or office visits up to 24 months.
- Treatment plans extending beyond 24 months of active treatment, or 24 months of the retention phase of treatment will be subject to a monthly office visit fee to the Enrollee at the Orthodontist's usual fee.

Pre and post orthodontic records include:

	The benefit for pre-treatment records and diagnostic services includes:	No Cost
D0210	Intraoral - complete series of radiographic images	

- D0322 Tomographic survey
- D0330 Panoramic radiographic image
- D0340 2D cephalometric radiographic image
- D0350 2D oral/facial photographic image obtained intra-orally or extra-orally
- D0351 3D photographic image
- D0470 Diagnostic casts

D0210 D0470	The benefit for post-treatment records includes: Intraoral - complete series of radiographic images Diagnostic casts	No Cost
D8050	Interceptive orthodontic treatment of the primary dentition	No Cost
	Interceptive orthodontic treatment of the transitional dentition	
	Comprehensive orthodontic treatment of the transitional dentition - <i>child or adolescent to age 19</i> .	No Cost
	Comprehensive orthodontic treatment of the adolescent dentition - adolescent to age 19	No Cost
	Comprehensive orthodontic treatment of the adult dentition - adults, including covered dependent	140 003
D0030	adult children	No Cost
D8210	Removable appliance therapy	No Cost
	Fixed appliance therapy	No Cost
	Pre-orthodontic treatment examination to monitor growth and development	
	Periodic orthodontic treatment visit - included in comprehensive case fee	
D8680	Orthodontic retention (removal of appliances, construction and placement of <i>removable</i> retainers)	
		No Cost
D8681	Removable orthodontic retainer adjustment	No Cost
D8698	Re-cement or re-bond fixed retainer - maxillary	No Cost
D8699	Re-cement or re-bond fixed retainer - mandibular	No Cost
D8999	Unspecified orthodontic procedure, by report - includes treatment planning session	No Cost
D9000-	-D9999 XII. ADJUNCTIVE GENERAL SERVICES	
D9110	Palliative (emergency) treatment of dental pain - minor procedure	No Cost
D9120	Fixed partial denture sectioning	
D9211	Regional block anesthesia	
D9212	Trigeminal division block anesthesia	
D9215	Local anesthesia in conjunction with operative or surgical procedures	
D9222	Deep sedation/general anesthesia - first 15 minutes	
D9223	Deep sedation/general anesthesia - each subsequent 15 minute increment	
D9239	Intravenous moderate (conscious) sedation/analgesia - first 15 minutes	
D9243	Intravenous moderate (conscious) sedation/analgesia - each subsequent 15 minute increment	
D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or	
	physician	No Cost
D9311	Consultation with a medical health care professional	
D9430		
D9440	Office visit - after regularly scheduled hours	
D9450	Case presentation, detailed and extensive treatment planning	
D9610	Therapeutic parenteral drug, single administration	
D9612	Therapeutic parenteral drugs, two or more administrations, different medications	
D9630	Drugs or medicaments dispensed in the office for home use	
D9910	Application of desensitizing medicament	
D9941	Fabrication of athletic mouthguard - limited to 1 per 12 month period	
D9942		No Cost
D9944		No Cost
D9945	Occlusal guard - soft appliance, full arch - limited to 1 D9944, D9945 or D9946 per 24 months	No Cost
	Occlusal guard - hard appliance, partial arch - limited to 1 D9944, D9945 or D9946 per 24 months.	No Cost
D9951	Occlusal adjustment, limited	No Cost
	Occlusal adjustment, complete	
D9975	External bleaching for home application, per arch; includes materials and fabrication of custom	
	trays - limited to one bleaching tray and gel for two weeks of self-treatment	No Cost
D9987		
	Certified translation or sign-language services - per visit	
D9991	Dental case management - addressing appointment compliance barriers	
	Dental case management - care coordination	
D9993	Dental case management - motivational interviewing	
D9994	Dental case management - patient education to improve oral health literacy	
	Teledentistry - synchronous; real-time encounter	

Plan CAC22 DeltaCare USA Description of Benefits and Copayments

Procedures with age restrictions will be subject to exceptions based on medical necessity.

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be authorized by Us. The Enrollee pays the Copayment specified for such services.

SCHEDULE B

Limitations and Exclusions below with age restrictions will be subject to exceptions based on medical necessity.

Limitations of Benefits

- The frequency of certain Benefits is limited. All frequency limitations are listed in Schedule A, Description of Benefits and Copayments.
- 2. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$125.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Contract Dentists may offer services that utilize brand or trade names at an additional fee. The Enrollee must be offered the plan benefits of a high quality laboratory processed crown/pontic that may include: porcelain/ceramic; porcelain with base, noble or high-noble metal. If the Enrollee chooses the alternative of a material upgrade (name brand, laboratory processed or in-office processed crowns/pontics produced through specialized technique or materials, including but not limited to: Captek, Procera, Lava, Empress and Cerec), the Contract Dentist may charge an additional fee not to exceed \$150.00 in addition to the listed Copayment. Contact the Customer Service department at 800-422-4234 if you have questions regarding the additional fee or name brand services.
- 5. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon Authorization by Us, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 6. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 7. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. We are financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.
- 8. Fabrication of athletic mouthguard are limited to once every 12 months.

Exclusions of Benefits

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
 - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
 - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9975 (External bleaching for home application, per arch), or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Implant, implant supported crowns and appliances, porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.

Limitations and Exclusions of Benefits

- 5. Lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers and crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant, unless listed as a covered benefit.
- 9. Consultations for non-covered benefits.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist, an authorized dental specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Evidence of Coverage.
- 11. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.
- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies.
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.
- 19. Orthodontic treatment must be provided by a licensed dentist. Self-administered orthodontics are not covered.
- 20. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered benefit.

Useful information at your fingertips

Boost your wellness IQ

Find oral health resources, including articles, quizzes, videos and a subscription to *Grin!*, our free dental wellness e-magazine at **deltadentalins.com/wellness**.

Find a network dentist near you

Use our convenient "Find a Dentist" tool and select DeltaCare USA as your network.

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- Narrow your search by location, specialty, languages spoken — and more

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Use your mobile device or desktop to sign up for a free, secure Online Services account.

- Review your plan benefits
- Access your ID card

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Need help? Let us know.

Online: Visit **deltadentalins.com/contact** and choose the "DeltaCare USA Customer Service" form.

Write to:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

Call toll-free: 800-422-4234

Customer Service agents are available Monday through Friday, 8 am to 9 pm, Eastern time. Or, use our automated phone system, available 24/7.

Underwritten by:

Delta Dental of California 17871 Park Plaza Drive, Suite 200 Cerritos, CA 90703

Administered by:

Delta Dental Insurance Company 1130 Sanctuary Parkway Alpharetta, GA 30009

NOTE: This is only a brief summary of your plan.

This brochure is not intended to replace your legally required plan booklet. The Group Dental Service Contract determines the exact terms and conditions of your coverage. Please refer to the "Description of Benefits and Copayments" and "Limitations and Exclusions of Benefits" in this brochure for a complete list of covered procedures, copayments, plan limitations and exclusions. You may also consult your Evidence/Certificate of Coverage, which will be mailed to you upon enrollment. If you wish to review an Evidence/Certificate of Coverage prior to enrollment, you may request a copy by calling Customer Service at 800-422-4234.

